

RESPECT-MiI

Schofield Barracks, Hawaii



Our Team

- Dr Kenneth Kooser, MD/ Primary Care Champion
- Ross Newmann, M.S., FNP-C (Champion-elect)
- Dr Todd Elwyn, MD/Behavioral Health Champion
- Eleanor McKennan, RN,BSN/ Respect Care Facilitator
- Patricia Shields, RN, BS/ Respect Care Facilitator
- Losi Vaa, MSA

U.S. Army Health Clinic Schofield Barracks (SBHC)



Schofield Barracks-Numbers

- 15,000 troops between 25th ID and other smaller units
- Troops at Schofield Barracks have deployed multiple times- 2 minimum some greater than 4 times
- Up to 10,000 troops being deployed at once
- 5,000 troops empanelled at TAMC
- During 2008, approximately 22,000 Soldiers went through SRP process



Tripler Army Medical Center Hospital for Pacific Rim Region



RESPECT-Mil Implementation

➤ March 2008

- Troop Medical Clinic Annex (8th TSC, Support Units)
- Deployment Health Clinic (Reserve/NG)

➤ April 2008

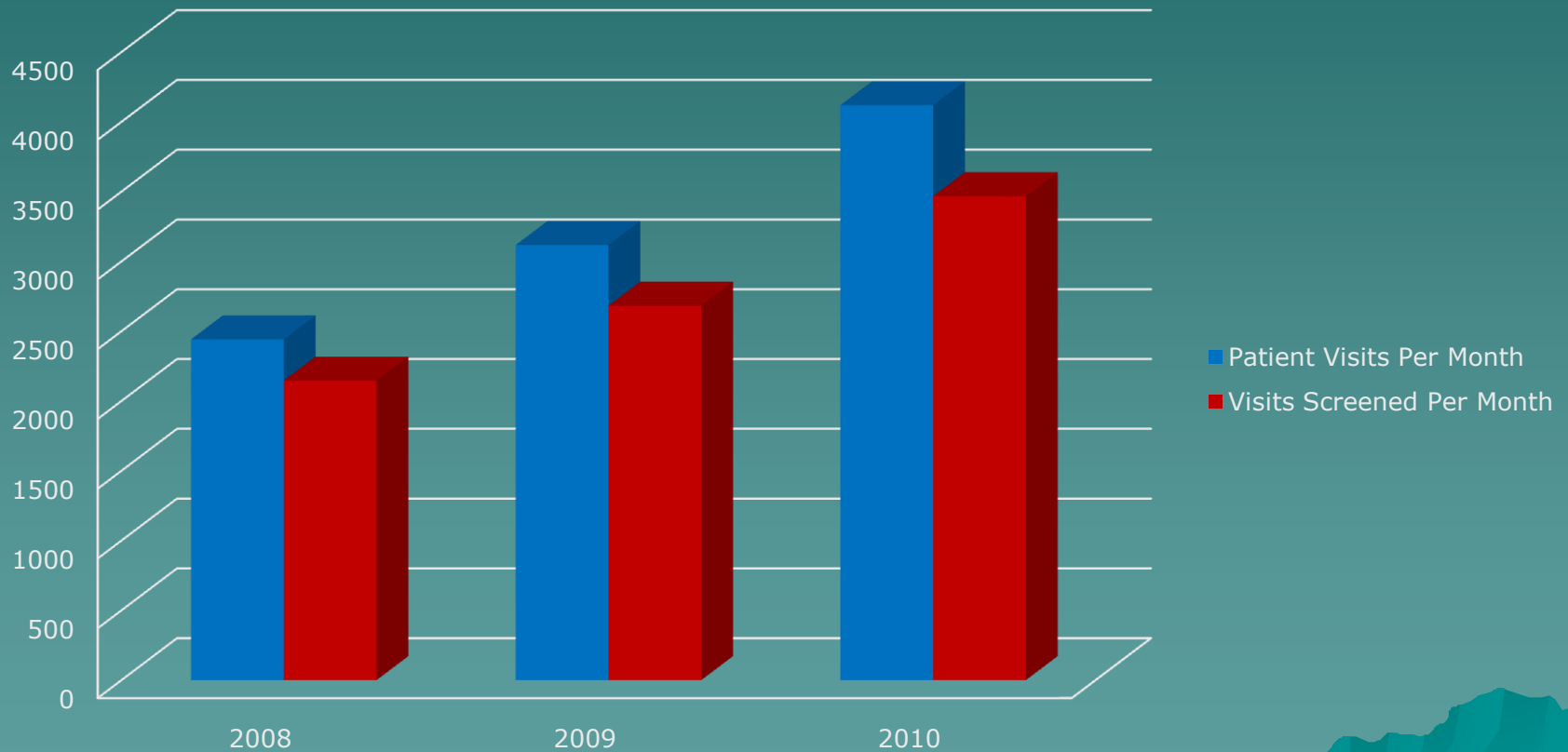
- Troop Medical Clinic Main (2nd/3rd BDE)
- Aviation Clinic
- Engineer Battalion Aide Station (limited)

RESPECT-MIL Achievements

- Increasing awareness of behavioral health issues
- Decreasing stigma for those seeking care/treatment
- Streamlining medication management at Primary Care level allowing treatment at patient's initial point of care

Screening Success

RESPECT-Mil Screening

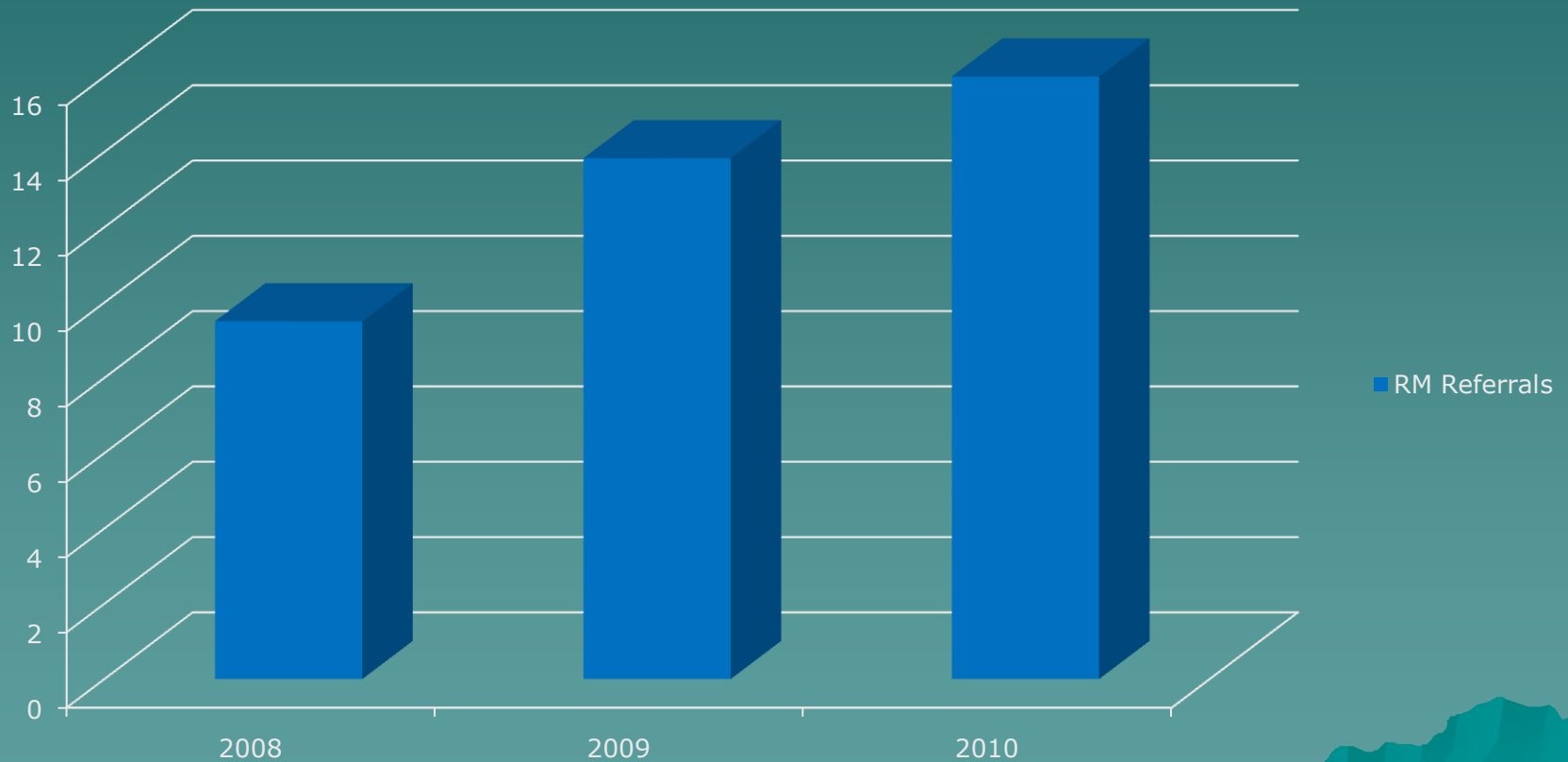


RESPECT-MIL Challenges

- Medical Administrative Assistant left early August 2008, no replacement for over 1 year - position has been filled by Ms. Vaa
- Initially had high turnover of Behavioral Health Champion position – Dr. Elwyn has assumed this role
- Shortage of behavioral health providers – now have more SAC providers as well as SELF program
- Inaccurate completion of MEDCOM forms and referrals – initiated PI project to address this

Utilization of RESPECT-Mil

Referrals Per Month



PI Project

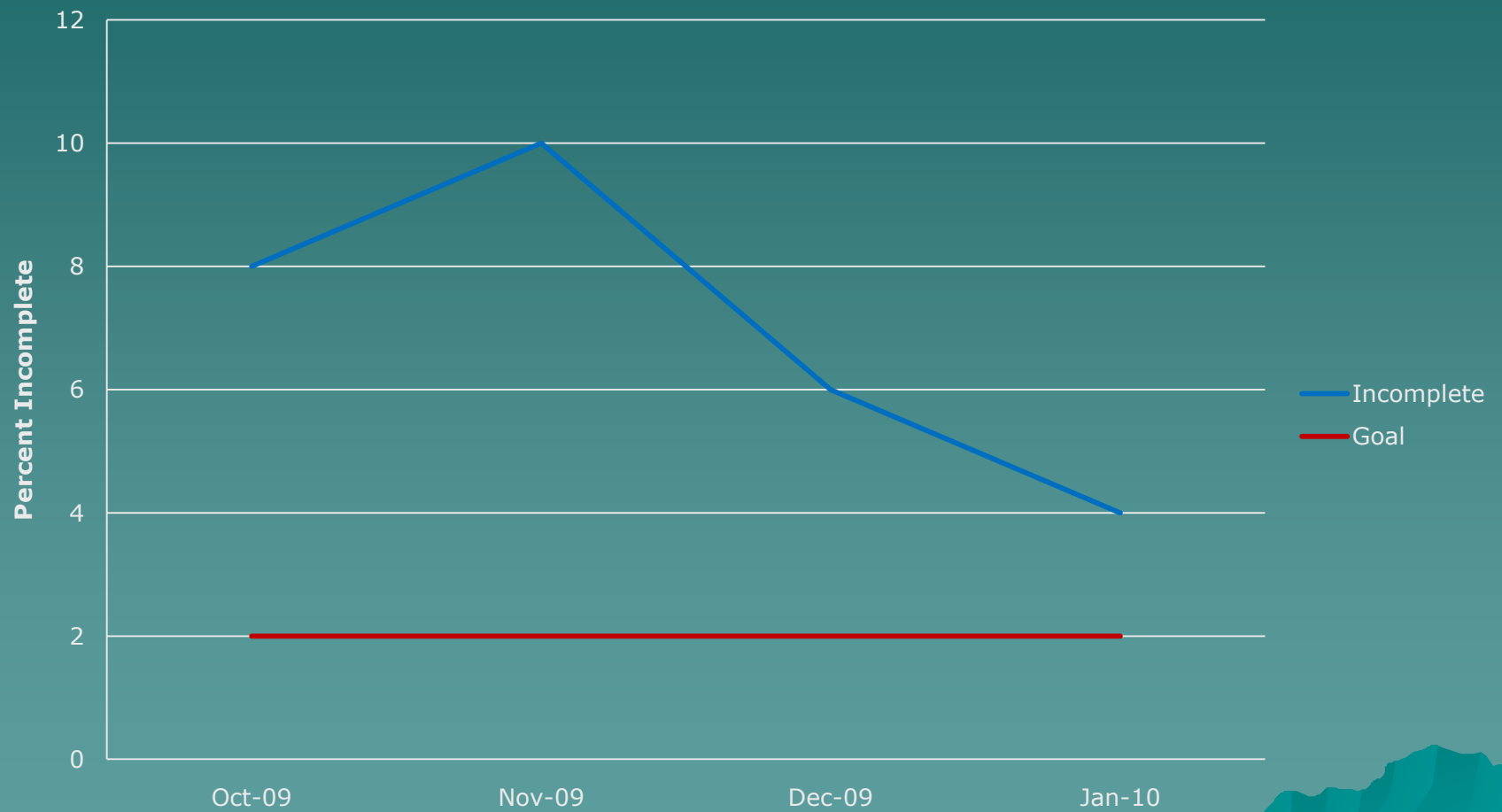
RESPECT-Mil Issues-

- ◆ MEDCOM 774 are being returned to the RESPECT-Mil Office incomplete, making filing in medical record difficult

RESPECT-Mil Performance Improvement (PI) Project was initiated mid Oct 2009-

- ◆ Goal is to ensure that the MEDCOM 774s have all of the required information, date, patient data, Medic name and where the Soldier's medical records (MR) are kept.
- ◆ The MSA on the team reviews randomly 50 of the daily MEDCOM 774s to ensure the data is on the MEDCOM 774
- ◆ The MSA follows up that day with the screening Medic to correct and educate

PI Project



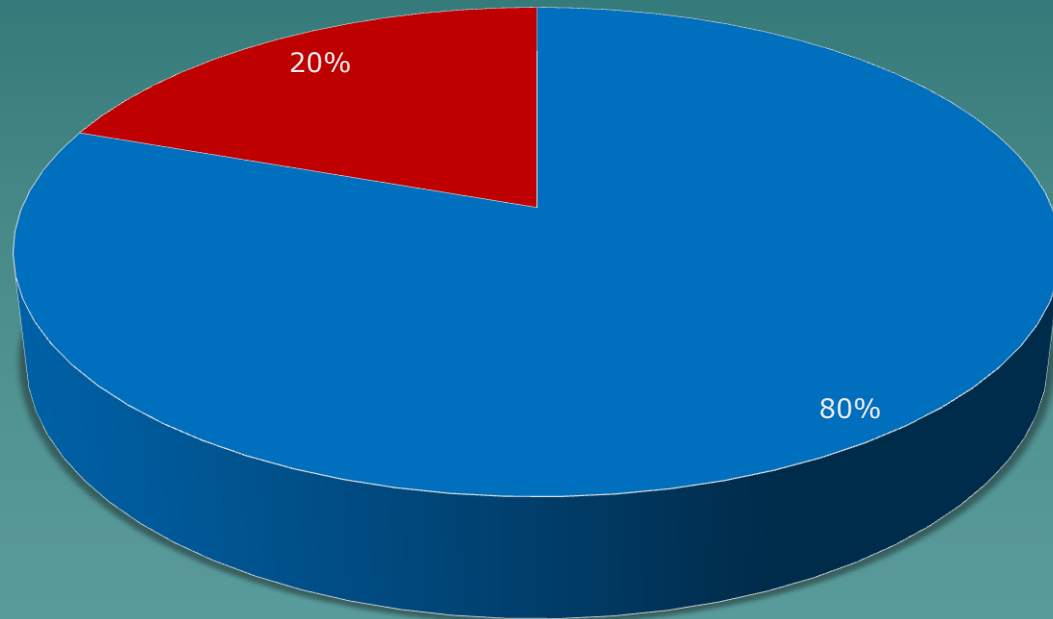
Challenges (Continued)

- PCMs addressing T-cons in timely manner
- Cumbersome forms (not integrated into AHLTA)
- Issues with First Steps compatibility and duplication of work
- Turnover of trained staff due to deployments, incoming staff, etc.

Provider Training Statistics

RESPECT-Mil Online Training

■ Complete (37 Providers) ■ Incomplete (9 Providers)



Summary

- ◆ RM program successfully initiated
- ◆ Ongoing training of new providers and staff is challenging but have maintained high percentage of screening and referrals
- ◆ Integration of MH assets
- ◆ Wish list: technology compatibility

Questions?

ALOHA

